### **Eagle Moon Health Office**



## RQHR has 4 AHTF Projects

1. Métis Community Health Coordinator Initiative

2. Crossing the Barriers: Working in Collaboration Toward Improved Health Care Services

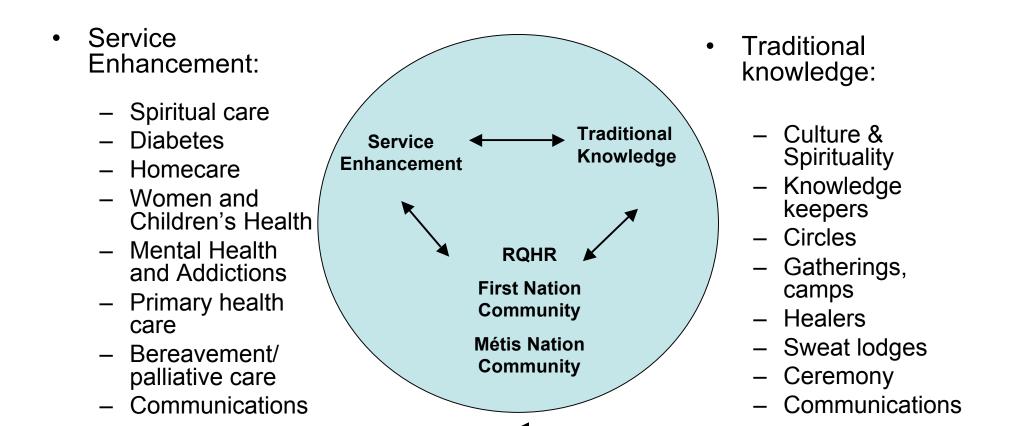
3. Service Delivery Model to Ensure Culturally Appropriate Home Care Services to First Nations/Metis/Inuit Population within the RQHR

4. Restoring a Path to Traditional Health and Wellness

## Accountability



#### Reciprocating and synergistic team work



Team members collaborate and share expertise

## Community Driven Approach

What's right with you



Wellness

What can you do for you?

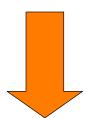
Patient has an active role and responsibility. Ownership

**Empowering** 

Community Voice Relationships Trust Flexibility

## Medical Model Approach

What's wrong with you



Disease focused

What can I do for you?

Patient has a passive role in their own health care.

Not empowering.

**Different World Views** 

#### Regina Qu'Appelle Health Region Eagle Moon Health Office AHTF Projects

#### Métis Community Health Coordinator Project

- Advocate for health needs of Métis people
- Activities led to funding of Métis Diabetes Education and Awareness Project (Health Canada Aboriginal Diabetes Initiative) and AHTF Crossing Barriers
- Activities included foot care, eye screen workshops, connecting Métis community with health service providers and with traditional health

#### Creating

#### Home Care Project

- RQHR EMHO and Home Care partnership
- Improve access to Home Care services through removing barriers
- Provide Home Care services keeping cultural needs in mind
- Implementation of a holistic screening tool to ensure clients needing case management receive appropriate services

#### Building

Collaboration

First Nation/ Métis
Worldview
Knowledge keepers
Advisors
Community

<u>Relationshins</u>

#### **Crossing Barriers**

- Muskowekwan First Nation, Lestock Métis local and Eagle Moon Health Office partnership to understand unique needs of Muskowekwan/ Lestock area
- to create a community driven strategy that will address jurisdictional issues and barriers in accessing health care. Improve coordination of services and relationship between stakeholders.

#### Maintaining

#### Restoring a Path to Traditional Health and Wellness

- Participatory learning opportunities to document process and protocols to affirm strategic directions for traditional health
- Documentation of Elders and Knowledge Keepers for educational purposes
- Demonstrating and documenting avenues for mainstream and traditional knowledge keepers to work together.

## Collaboration and Partnership

#### **Metis Community Health Coordinator Initiative**

Improving health outcomes for Metis people through collaboration

Capacity to support and re-orient health services that are culturally appropriate and effective for Metis people





Supporting individuals and communities in taking responsibility for their own health through service redesign

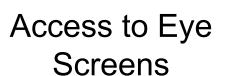
Building working relationships with Metis communities

## Metis Community Health Coordinator Initiative

Culturally Appropriate and Effective Services

Traditional food gathering and preparation workshops











Footcare Education Workshops

## Metis Community Health Coordinator Initiative

#### Continued Identification of Metis Health Priorities

- Women and Children's health
- Mental Health and Addictions
- HIV/AIDS



## Community Voice

### Crossing the Barriers: Working in Collaboration Toward Improved Health Care Services

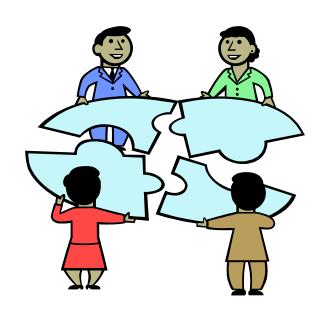
Partnership of EMHO, Muskowekwan First Nation and Lestock Metis Nation Saskatchewan Local

Engaging the First Nation and Metis community from the Lestock and surrounding area in a meaningful way





# Crossing the Barriers: Working in Collaboration Toward Improved Health Care Services



Creating a community driven strategy that addresses community needs and cross-jurisdictional challenges the community faces in accessing care

# Service Enhancement/Adaptation

Service Delivery Model to Ensure Culturally Appropriate Home Care Services to First Nations, Métis, Inuit Population within RQHR



Home Care Working Group

## Changes to Ways of Doing Business

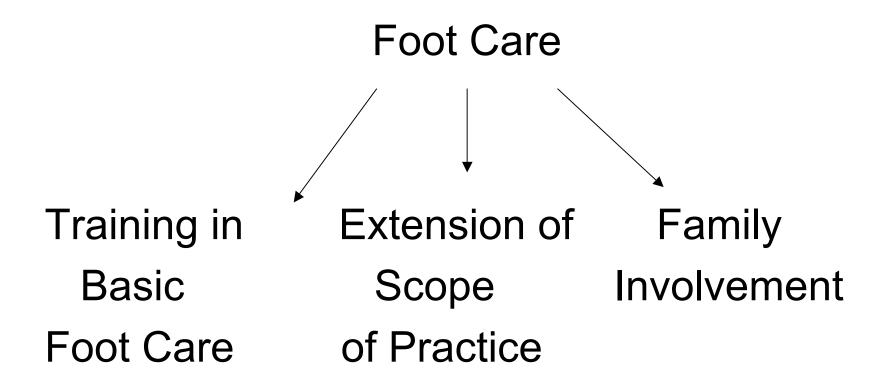
**Before** 

- ☐ Site location South
- SWADD (System Wide Admission/Discharge)
- ☐ Central filing and scheduling

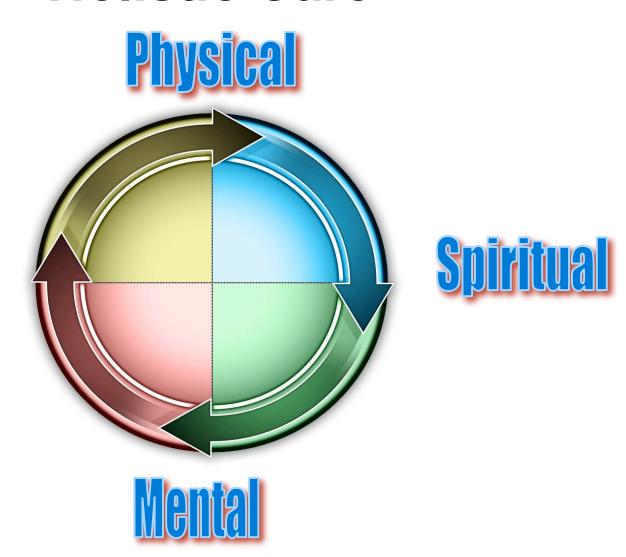
**After** 

- ➤ In area & community accessible
- Project team member
- On-site files and scheduling

## A Change in Service



# It's All About Holistic Care



# Documenting Traditional Health Ways

## Restoring a Path to Traditional Health and Wellness

Creating awareness and understanding of traditional healing ways to include in the production of educational materials and opportunities

Participatory learning opportunities to document the process and protocols in order to affirm strategic directions for traditional health

Documenting of Elders and Knowledge Keepers for educational purposes

Demonstrating and documenting avenues for mainstream medical and traditional knowledge keepers to work together



# Projects' Successes, Challenges and Lessons Learned



### Successes

Creation and maintenance of trust relationships with First Nation and Métis community within the RQHR

Strengthened relationships and collaboration with RQHR

Supportive environment has been fostered

Opportunity for shared learning



### Challenges

Capacity of managing the projects

Maintenance of relationships

Meeting community expectation







### Lessons Learned

Need to prioritize relationship development and maintenance

Collaboration is essential

Need to overcome assumptions

Need to recognize the difficulty and complexity in doing this work



### **Eagle Moon Health Office**

**Questions?** 

Thank you

